

Smile for the Camera!

Sgt. Sheri Jackson, Jan Brown, Crystal Jones, Yolanda Robinson, Nekia Waller

The description of our DGS Employees of the Week sounds a lot like a singing group: they go on tour each spring, have nicknames for each other like “Diva” and “Country,” and spend their days working with cameras. Well, they may not perform on stage, but the five women who run the Security Card Processing Centers (SCPC) in Baltimore and Annapolis certainly deserve a standing ovation.



Baltimore SPCP (from left to right) Yolanda Robinson, Nekia Waller, Crystal Jones and Sgt. Sheri Jackson

In charge at both locations is Sgt. Sheri Jackson (“The Boss”), who has worked for DGS for 25 years, 9 of them in the SCPC. Sgt. Jackson says she keeps her staff doing great service by making sure they are having fun while getting their work done. Her team of administrative specialists in Baltimore include: Crystal Jones (“Country”) who has been with the State for 16 years, Yolanda Robinson (“Lyric”) who has 9 years of State service, and Nekia Waller (“Newbie”) who has been a DGS employee for 6 years. Jan Brown (“Diva”) is in the Annapolis SCPC and has worked for the State for 26 years.



Jan Brown from SCPC in Annapolis

“We are very proud of the job they do,” said Michael Wilson, DGS Police Chief. “Their mission function is an essential part of the Maryland Capitol Police. Their integrity and dedication to duty is a wonderful example of “Doing Great Service”. We are proud of the example they set for others to follow!”

Combined, the offices take about 65 photos each day for State employees, lobbyists, contractors and members of the media. They make sure all forms are submitted correctly and processed; but more importantly, they ensure everyone is ready for their official portrait. So what questions and comments do they hear most frequently? Well, they shared the following:

- Will the camera make me look 10 pounds lighter?
- Can I have a retake?
- Can you Photoshop this picture?
- Don’t let me break the camera!

For those employees who can't make it to Baltimore or Annapolis, the SCPC comes to them. Each year the office heads out for a spring tour of Western Maryland, the Eastern Shore and St. Mary's County. The team says they look forward to the annual road trip because they get to meet new people and see different parts of the State. Their entourage includes "Shaun," the nickname they have given to the metal handcart that transports the mobile studio. Since 2004, the team has made 55 stops.

SCPC is also Doing Green Service; it's in the process of going paperless by moving information that is now stored in file cabinets and boxes to computer servers.

While the SPCC team likes to work hard, they also play hard. Outside of the office, Sgt. Jackson likes to spend time with her six grandchildren; Jan likes to socialize; Crystal attends her son's soccer games; Yolanda swims with her two-year old daughter; and Nekia likes to shop and do fun activities, like painting pottery, with her 10-year old daughter.

DGS would like to thank Sgt. Sheri Jackson, Jan Brown, Crystal Jones, Yolanda Robinson and Nekia Waller for ***Doing Great Service*** – and for making us all look good!